

**Fairbanks North Star Borough Senior
Citizen Advisory Commission
Senior Transportation Survey**

The FNSB SCAC is working to improve transportation services for seniors in our community. Please answer this short survey about your transportation needs and suggestions for improvements. Please return the survey in the included self-addressed stamped envelope or email parks@fnsb.gov.

1. Are there enough transportation options in the borough for seniors and persons with disabilities?

- Yes
- No
- Comments _____

2. Which forms of transportation do you use most often? Please circle three.

- Drive my own car
- Rely on others (family/friends/neighbors)
- Use the FNSB bus
- Take a taxi
- Use Van Tran
- Schedule rides with the Fairbanks Senior Center,

Fairbanks Resource Agency or other nonprofit social service provider.

- Walk/bike
- Other _____

3. Have you experienced any challenges finding reliable daily transportation?

- Yes
- No
- Comments _____

4. During the past month, were there any trips that you were unable to make because you did not have transportation? Circle all that apply.

- Medical appointments
- Work
- Volunteer
- Shopping trips
- Visiting with family/friends
- Church activities
- Recreational activities such as going to restaurants, cultural events, attend exercise classes, the Senior Center, etc.
- Other _____

5. Approximately how many times last month did you not have access to transportation?

- _____

6. What times of the day have you traveled in the past 24 hours? Please circle all that apply.

- Midnight – 6:00 a.m.
- 6:00 a.m. to 9:00 a.m.
- 9:00 a.m. to 11:00 a.m.
- 11:00 a.m. to 1:00 p.m.
- 1:00 p.m. to 4:00 p.m.
- 4:00 p.m. to 7:00 p.m.
- 7:00 p.m. to midnight
- I did not travel

7. Do you regularly travel outside of your home on weekends and/or holidays?

- Yes
- No
- Comments _____

8. What portion of your rides do you depend on others for transportation?

- All
- Most
- About half
- Less than half
- Almost none or none

9. How reliable are the people or organizations you depend on for your transportation needs?

- Very reliable
- Somewhat reliable
- Not at all reliable
- I do not depend on others for transportation

10. What reasons do you not use publicly funded door-to-door transportation services such as Van Tran or a nonprofit service provider?

Circle all that apply:

- I do not require these services at this time
- I live outside of the service area
- I am not eligible for this service
- I am not familiar with the services offered
- Days or hours of service don't fit my needs or schedule
- It takes too long to get to my destination
- I have to schedule my ride too far in advance
- Service is not offered to the destination I want to go
- This service is not reliable for me
- I don't feel safe

- For health and/or mobility reasons
- Too expensive
- I use publicly funded door-to-door transit services regularly
- Other _____

11. Are you interested in using door-to-door transit services?

- Yes
- No

12. Do you think your need for rides will change over the next 5 years?

- No, they will stay the same
- Yes, more trips
- Yes, fewer trips
- Not sure/Don't know
- Comments _____

13. During the pandemic, did you experience any challenges with accessing reliable transportation?

- Yes
- No
- Describe challenges: _____

14. How would you prefer to get information about transportation services and programs? Please select all that apply.

- Printed materials
- Telephone
- In-person assistance
- Where I work or volunteer
- Where I live
- Electronic (websites, email, social media)

15. What are your suggestions to improve transportation services?

Thanks for your feedback! Now, please tell us a little bit more about you.

16. Do you live within the Fairbanks city limits?

- Yes
- No

17. If you live outside the city limits, please indicate which side of town:

- Chena Ridge/Chena Pump
- Ester
- Farmer's Loop
- Goldstream Valley
- North Pole
- Chena Hot Springs Road
- Moose Creek/Salcha
- Live within the city limits
- Other _____

18. Please indicate the category that best describes your age:

- 60-69 years
- 70-79 years
- 80-85 years
- 85+

19. What is your gender:

- Male
- Female

20. Are you currently able to drive and have a valid driver's license?

- Yes
- No

21. What is your total annual household income?

- Less than \$30,000
- \$30,000 - \$59,999
- \$60,000-99,999
- \$100,000 or more

22. Which best describes the building where you live?

- Own my home (single-family residence, mobile home, condominium)
- Rent an apartment or townhouse
- Age-restricted, independent senior living residence
- Assisted living home (such as the Pioneer Home or private assisted living facilities)
- Nursing home

23. Do you have mobility needs (walker or wheelchair) and require assistance with getting in and out of a vehicle?

- Yes
- No

Thank you for your input! The Fairbanks North Star Borough (FNSB) Senior Citizen Advisory Commission (SCAC) meets the 3rd Thursday of each month from noon to 1:00 p.m. in the FNSB Administrative Building, Mona Lisa Drexler Assembly Chambers, located at 907 Terminal Street, Fairbanks join the meeting online. Public comment is scheduled at the start of each meeting. Everyone is most welcomed and encouraged to attend FNSB Senior Citizen Advisory Commission meetings!