

Fairbanks North Star Borough Senior Citizen Advisory Commission
Draft Senior Transportation Survey

The Fairbanks North Star Borough Senior Citizen Advisory Commission is working to improve transportation services for seniors in our community. Please take a few minutes to answer this survey and inform us about your transportation needs and suggestions for improvements. Findings gathered from this survey will be shared with the FNSB administration and used to inform development of strategies to meet current and future transportation needs of seniors living in the Borough. Please mail or drop off the completed survey to the Borough's Clerk office at the address below or email it to the [Borough Clerk's Office](#):

Fairbanks North Star Borough
907 Terminal Street
P.O. Box 71267
Fairbanks, AK 99701
Attention: Borough Clerk's Office
907-459-1070

1. Do you think there are enough transportation options in the borough for seniors and persons with disabilities?

- Yes
- No
- Comments _____

2. Have you personally experienced any challenges finding reliable transportation on a daily basis?

- Yes
- No
- Comments _____

3. Approximately how many times were you unable to make necessary trips in the last month because you could not drive or did not have access to transportation?

- Number of times in the past month _____

4. During the past month, were there any necessary trips that you were unable to make because you did not have transportation? Please indicate all that apply.

- Medical appointments
- Work
- Volunteer
- Shopping trips
- Visiting with family/friends
- Church activities

- Recreational activities such as going to restaurants, cultural events, attend exercise classes, the Senior Center, etc.
- Other _____

5. Which forms of transportation do you use most often? Please check no more than three options.

- Drive my own car
- Rely on others (family/friends/neighbors) for transportation
- Use the FNSB bus
- Take a taxi
- Use Van Tran
- Schedule rides with the Fairbanks Senior Center, Fairbanks Resource Agency or other nonprofit social service provider.
- Walk/bike
- Other _____

6. Please indicate at what times of the day you traveled outside your home during the past 24 hours. If you made multiple trips, please check all the time periods that apply.

- Midnight – 6:00 a.m.
- 6:00 a.m. to 9:00 a.m.
- 9:00 a.m. to 11:00 a.m.
- 11:00 a.m. to 1:00 p.m.
- 1:00 p.m. to 4:00 p.m.
- 4:00 p.m. to 7:00 p.m.
- 7:00 p.m. to midnight
- I did not travel outside of my home

7. Do you regularly travel outside of your home on weekends and/or holidays?

- Yes
- No
- Comments _____

8. What portion of your rides do you depend on others for transportation?

- All
- Most
- About half
- Less than half
- Almost none or none

9. If you depend on others for any of your rides, how reliable are the people or organizations you depend on for your transportation needs?

- Very reliable
- Usually, reliable

- Sometimes or occasionally reliable
- Not at all reliable
- I do not depend on others for transportation
- Comments _____

10. If you do not use publicly funded door-to-door transportation services such as Van Tran or a nonprofit service provider (excluding family/friends or Taxi/Uber), please indicate your reason for not using this service and check all that apply:

- I do not require these services at this time
- I live outside of the service area
- I am not eligible for this service
- I am not familiar with the services offered
- Days or hours of service don't fit my needs or schedule
- It takes too long to get to my destination
- I have to schedule my ride too far in advance
- Service is not offered to the destination I want to go
- This service is not reliable for me
- I don't feel safe
- For health and/or mobility reasons
- Too expensive
- I use publicly funded door-to-door transit services regularly
- Other _____

11. Are you interested in using door-to-door transit services now or in the future?

- Yes
- No

12. In thinking about the future, do you see your need for rides changing over the next 5 years?

- No, they will stay about the same
- Yes, more trips
- Yes, fewer trips
- Not sure/Don't know
- Comments _____

13. During the pandemic, did you experience increased challenges with accessing reliable transportation? Please describe any challenges you may have encountered.

- Yes
- No
- Describe challenges _____

14. How would you prefer to get information about transportation services and programs? Please select all that apply.

- Printed materials

- Telephone
- In-person assistance
- Where I work or volunteer
- Where I live
- Electronic (websites, email, social media)

15. Please use this space to provide us with any comments about your transportation needs and/or ideas or suggestions to improve transportation services in the FNSB.

Comments: _____

Thank you for your responses to the questions above. Now, please tell us a little bit more about you.

1. Do you live within the city limits?

- Yes
- No

2. If you live outside the city limits, please indicate which side of town to the best of your knowledge:

- Chena Ridge/Chena Pump
- Ester
- Farmer's Loop
- Goldstream Valley
- North Pole
- Chena Hot Springs Road
- Live within the city limits
- Other _____

3. Please indicate the category that best describes your age:

- 60-69 years
- 70-79 years
- 80-85 years
- 85+

4. What is your gender:

- Male
- Female

5. Are you currently able to drive and have a valid driver's license?

- Yes
- No

6. What would you say is your total annual household income?

- Less than \$30,000
- \$30,000 - \$59,999
- \$60,000-99,999
- \$100,000 or more

7. Which best describes the building where you live?

- Own my home (single-family residence, mobile home, condominium)
- Rent an apartment or townhouse
- Age-restricted, independent senior living residence
- Assisted living home (such as the Pioneer Home or private assisted living facilities)
- Nursing home

8. Do you have mobility needs (such as using a walker or wheel chair) and require assistance with getting into and out of a vehicle?

- Yes
- No

Thank you for your input! The Fairbanks North Star Borough (FNSB) Senior Citizen Advisory Commission (SCAC) meets the 3rd Thursday of each from 12:00 noon to 1:00 p.m. in the FNSB Administrative Building, Mona Lisa Drexler Assembly Chambers, located at 907 Terminal Street, Fairbanks or [Click Here to Join](#) the meeting online. Public comment is scheduled at the start of each meeting. Everyone is most welcomed and encouraged to attend FNSB Senior Citizen Advisory Commission meetings!